

Terms and Conditions

Effective Date: 20230823

Business Name: Northfork Tree Removal & Property Maintenance LLC

Website: www.northforks.net

Email: support@northforks.net

Phone: 715-567-0845

1. Acceptance of Terms

By scheduling a service with Northfork Tree Removal & Property Maintenance LLC ("Northfork," "we," "our," or "us"), you ("Client," "you," or "your") agree to be bound by these Terms and Conditions. Please read them carefully before engaging in any business with us.

2. Services Offered

Northfork provides a variety of services, including but not limited to:

- Tree removal and trimming
- Landscaping and garden design
- Property maintenance (seasonal and year-round)
- Dock installation and removal
- Storm cleanup
- Lawn care

All services are subject to availability and weather conditions.

3. Estimates and Quotes

All quotes are provided free of charge and are valid for 30 days unless otherwise specified. Estimates are based on current information provided by the client and may be adjusted if unforeseen circumstances arise during the job.

4. Scheduling & Cancellations

We require at least **48 hours' notice** for rescheduling or cancellations. Failure to provide sufficient notice may result in a cancellation fee of up to **25% of the estimated job cost**.

5. Payment Terms

Payment is due upon completion of services unless otherwise stated in writing. We accept cash, check, and major credit/debit cards. Unpaid balances after **10 days** may incur a **late fee of 5%**, and work may be halted until payment is made in full.

6. Client Responsibilities

Clients agree to:

- Provide clear access to the work area.
- Secure pets and inform us of any underground hazards such as sprinklers or septic tanks.
- Disclose any relevant property restrictions or legal considerations.

We are not responsible for damages caused by undisclosed hazards or obstructions.

7. Property Damage and Liability

We take great care in protecting your property. However, in the rare event of accidental damage, clients must notify us within **72 hours** of service completion. Northfork holds **limited liability** and is not responsible for pre-existing conditions, indirect damages, or losses caused by circumstances outside our control.

8. Safety and Equipment

Clients must keep children and pets away from the worksite. Our team is trained in safe practices and uses professional-grade equipment. We reserve the right to delay or refuse service if conditions are deemed unsafe for our crew.

9. Inclement Weather

Weather may affect scheduling and service completion. We will notify you of delays and reschedule as soon as conditions allow. Safety is our top priority.

10. Photography and Media

We may take before-and-after photos for internal documentation, marketing, or social media purposes. If you do not consent to media use, please notify us in writing.

11. Warranties and Guarantees

We stand behind our work and offer a **14-day workmanship guarantee** for eligible services. This does not cover acts of nature, misuse, or post-service client alterations.

12. Termination of Services

Northfork reserves the right to refuse or terminate services at any time due to non-payment, unsafe conditions, harassment, or breach of this agreement.

13. Changes to Terms

We reserve the right to modify these Terms and Conditions at any time. Changes will be posted to our website and effective immediately.

14. Governing Law

These Terms and Conditions shall be governed by and interpreted under the laws of the **State of Wisconsin**.

15. Contact Us

For questions or concerns about these Terms and Conditions, please contact us at:

Email: support@northforks.net

Phone: 715-567-0845

Website: www.northforks.net